

Enhancing Organizational Performance

Take-aways

Signs

CMVGC

Perfection

Waste

Lean basics

Performance enhancement

Eight signs

1. Searching
2. Deciding
3. Interrupting
4. Expediting
5. Batching
6. Losing
7. Fixing
8. Inspecting

CEO expects you to know:

CMVGC

Cash

Margin = profit ÷ sales

Velocity = sales ÷ assets

Margin x Velocity = ROA

Growth

Customers

Perfection - Process

Every step

Creates value

Capable

Adequate

Available

Flexible

Perfection - Process

No step causes

Defects

Delay

Variability

Perfection - People

Fulfillment

Accomplishment

Adding value

No

Fatigue

Boredom

Injuries

Stress

Lean principles

Customer value

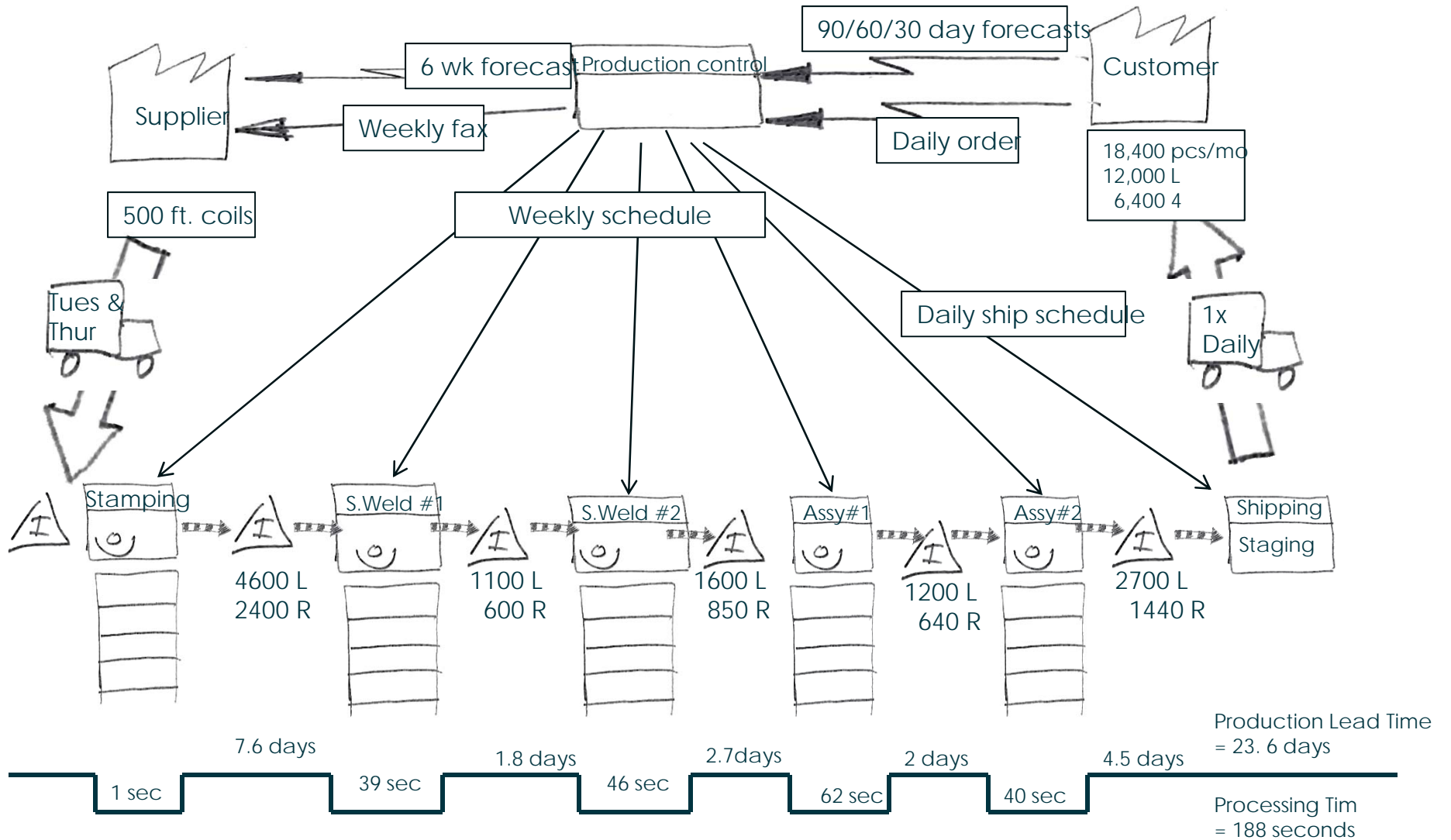
Value stream

Flow

Pull

Continuous improvement

Value stream maps



Process step types

Value add

Non-value add

Waste

Types of waste

Over-production

Transportation

Inventory

Over-processing

Waiting

Rework

Motion

Approach

1. Goals
2. Pick a process
3. Map
4. Eliminate waste steps
5. Challenge non-value add
6. Stabilize

Pennies



Approach, continued

7. Create flow
8. Create pull
9. Level demand
10. Standardize work
11. Pacesetter
12. Continue....

Tools

Mapping

Cells

Poka Yoke

6S

DMAIC

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lgraves@outreach.lsu.edu

578.2500

<http://www.outreach.lsu.edu/>

LSU

**Continuing
Education**

1225 Pleasant Hall
Baton Rouge, LA 70803-1520
225/578-2500
Fax 225/578-6324

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Enhancing Organizational Performance

Enhancing Organizational Performance, offered by LSU Continuing Education's Management & Leadership Institute, is a professional development program designed for supervisors, middle managers and others responsible for managing organizational performance improvement. This interactive, two-day seminar is a logical follow-up to our Fundamentals of Supervision and Developing Your Managerial Effectiveness programs. It emphasizes both a conceptual understanding of performance, performance improvement and change management and the development of practical skills and tools.

The seminar leader, who combines engineering and leadership expertise, provides participants with an excellent opportunity to develop sophisticated management and performance improvement skills. Interaction with other participants representing different industries and disciplines will further enrich this learning experience. Participants will leave with a new perspective on managing and improving their organizations.

For more information about this program contact: [Lisa Graves](#), Program Coordinator.

Select an upcoming session/workshop:

[Session 2011-002](#)
(October 4-5, 2011)